



Top 5 reasons to migrate to cloud calling



1. Cloud isn't the future. It's here now.



of enterprises are considering a move to cloud unified communications (UC).¹



of IT leaders will not purchase new premises-based UC infrastructure by 2021.²



of enterprises have adopted full cloud-based platforms.³

2. Cisco is a calling and contact center market leader.

As a market share leader in contact centers and with more than 60% market share in the cloud calling market, Cisco sets the standard in innovation to take your business to new heights.⁴



Cisco analytics, cognitive capabilities, and artificial intelligence enable personalized interactions for every customer—improving efficiency and the customer experience.



3. Provide a better experience for your team.

Take advantage of Webex, the most complete and integrated cloud collaboration experience available, with customizable solutions you can deploy on demand, including:

- Calling
- Messaging
- Meetings
- Contact centers
- Devices that seamlessly integrate into your work

4. Migrate to cloud at your own pace.

Make your move to cloud with zero business disruptions. Migrate group by group, site by site, or even user by user. Plus, keep a common global dial plan across cloud and on-premises sites, while adopting innovative cloud experiences.



By upgrading to Vital™ UCaaS Powered by Cisco, you'll create efficiencies and empower your team with the ability to provide amazing customer experiences.



5. Use cloud on your terms, optimized for your teams.

Utilize the suite of tools your team already knows and trusts. Webex Teams, Webex Meetings, and Cisco Jabber offer the same experiences for on-premises and cloud users, making the transition to Webex Calling and Webex Contact Center more intuitive for your Cisco Unified Communications Manager users.

Don't get left behind. Migrate to cloud with Vital™ UCaaS Powered by Cisco.

Contact a CSPi Technology Solutions representative to get started >