

# Vital™ Managed Wired and Wireless Services

## Elevate Performance and Security for Seamless Wireless Connectivity Services

The prevalence of wireless devices in the workplace has created a growing need for reliable and secure wireless connectivity. However, your current wireless network infrastructure or IT staff may struggle to meet the increasing demands of additional devices as your business expands. To address these challenges, CSPi Technology Solutions offers two effective solutions: Vital™ Managed Wired Service and Vital™ Wireless as a Service (WaaS).

With these solutions, you can enhance your wireless capabilities without the need for significant technology investments, specialized skills, or ongoing management efforts. Our focus is on ensuring continuous wireless performance, mitigating security concerns, and optimizing bandwidth usage.

**Wireless Assessment:** Our skilled engineers will assess your current wireless capabilities and develop a detailed plan to meet your current and future needs. We provide a comprehensive strategy to accomplish your wireless goals effectively.

**24/7/365 Monitoring:** With real-time analytics, our monitoring system ensures continuous network performance. We keep a close eye on your network and wireless device usage, allowing us to proactively identify and resolve issues to minimize downtime.

**Proactive Support:** Our experts work tirelessly behind the scenes to anticipate and address problems before they impact your business. In the event of unexpected issues, our dedicated engineers are readily available to provide prompt and effective resolutions.

**Secure Environment:** Security is our priority. Our team is well-versed in advanced security technologies and compliance standards. We employ sophisticated tools to detect and prevent unauthorized access, safeguarding your network against even the most sophisticated intruders.

### Cloud-Based Network Management Simplified by MSP

As a Managed Service Provider (MSP), we offer cloud-based network management solutions that streamline and simplify your network operations. With zero-touch setup, centralized management of access points and switches, remote troubleshooting, historical data reporting, and compliance monitoring, we provide comprehensive capabilities to optimize your network performance and ensure compliance with industry regulations.

### Key Features:

- 24/7/365 proactive support backed by service level agreements.
- Reduced capital expenditure on wireless technology at a one monthly rate.
- Quickly scale your wireless network as your business grows without service interruption.
- Mobile-friendly secure guest access.
- Gain valuable insights with user presence and application-visibility analytics.

### Network Overview and Reporting

Our single dashboard provides a holistic view of your network, allowing us to monitor and observe trends. This enables faster reactive support by quickly isolating and resolving problems through simple workflows, granular detail, and extensive search functionalities. We securely store network management data to generate reports with historical data as needed.

### Simplified Provisioning

As an MSP, we simplify network setup and alleviate the burden on your IT resources. We can directly ship Aruba Access Points (APs) and Switches to your sites, where non-technical personnel can easily unpack, power up, and automatically configure them. This streamlined provisioning process saves time and effort while ensuring consistent network deployments.

### Maintenance and Firmware Management

We streamline and automate network maintenance tasks while providing you with complete control. With our solution, you can perform one-click firmware updates or schedule specific updates to minimize downtime. We also offer user account management with different access levels and the ability to tag devices with labels, simplifying firmware management and configuration processes.

Why Choose Our Cloud-Based Network Management: Expert MSP Support: Our team of experienced MSP professionals is dedicated to delivering exceptional

service and support. We have the expertise to effectively manage your network infrastructure, ensuring optimal performance and reliability.

**Resource Optimization:** By leveraging our cloud-based network management solutions, you can optimize your IT resources. Our simplified provisioning and automated maintenance processes free up your staff to focus on core business initiatives while we handle the network management tasks.

**Enhanced Security and Compliance:** We understand the importance of maintaining a secure network environment and complying with industry regulations. Our solution includes compliance monitoring for standards such as PCI and HIPAA, ensuring that your network meets the necessary security and regulatory requirements.

**Scalability and Flexibility:** Our cloud-based approach allows for easy scalability as your network grows. Whether you need to add new sites or expand your network infrastructure, our solution can accommodate your evolving needs.

Streamline your network operations and simplify management with our cloud-based network management services. Benefit from centralized control, simplified provisioning, streamlined maintenance, and enhanced security. Choose our Vital Managed IT Services expertise to optimize your network performance and drive operational efficiency.



CSPI Technology Solutions offers Professional Services, Managed IT Services, and Cloud Services to assist clients in architecting and managing a secure, high-performance, and highly available IT infrastructure. Our engineers have industry experience and specialized certifications in networking, wireless & mobility, unified communications & collaboration, data center, and advanced security technologies, ensuring tailored solutions for our clients' needs.

