CSPi
Technology Solutions

IN-HOUSE IT **VS** **VITAL** Managed IT Services
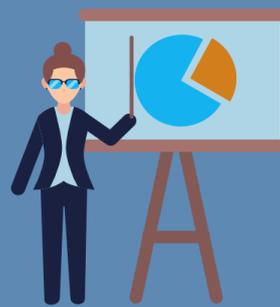
IN-HOUSE IT	VITAL Managed IT Services
2 People (More or Less)	**Full IT** department with certified system engineers
$6 - $10K a month	**$5K** a month
8 hours/day, 5 days/week (Less vacations, illness, personal time- o)	**24 hours/ 7 days/ week/ 365**
Reactive Will "get to it as soon as we can"	Proactive 95% of the time BEFORE problems have impacted production systems
No guarantee problem(s) will get fixed in a timely manner	Guaranteed fix in a timely manner
Doesn't have broad product experience, requires someone else, need to hire additional resources, too expensive	Expertise across Networking, Wireless & Mobility, Data Center, Collaboration, and Security
LOADING... IT needs such as updates & upgrades get put on hold	IT infrastructure is continuously monitored, managed and maintained